# Testimony of Susan Donofrio

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before the
United States Senate
Committee on Commerce, Science, and
Transportation

# Financial Condition of the U.S. Airline Industry

October 2, 2002



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Mr. Chairman and Members of the Committee:

I appreciate the chance to address the Committee on the current state of the US airline industry. What I would like to focus upon today is the current financial state of the airline industry and how it has been impacted since September 11<sup>th</sup>'s tragic events a year ago.

#### Our Expectations Prior to September 11th

Going into 2001, we thought that this would be another banner year for the airlines due to robust demand. However, revenue quickly turned sour, as demand faltered due to a softening economy. This was evident in business demand for the industry, which dropped 41% year-over-year from January to July.

Acting responsibly (as opposed to the 1980s), most US airlines have shown a very quick response with respect to reining in capacity growth. There was also a move by the industry to scale back whatever costs they could. Even in the face of this, it was still going to be a year of substantial losses going into the tragic events of September 11th. Much of this is due to unavoidable costs such as wages, fuel, and maintenance, and soft demand. Our net loss estimate prior to Sept. 11<sup>th</sup> was a decline in net income for the majors of roughly \$4 billion for 2001. This was getting close to the \$4.8 billion loss that the industry sustained in 1992, the worst year during the past airline downturn.

#### The Airline Industry Post 9/11

#### No Sign of a Revenue Recovery

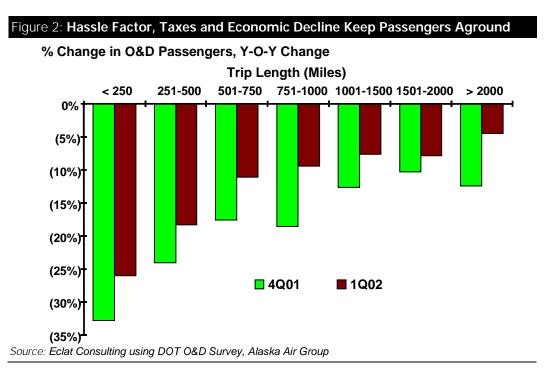
The \$5 billion cash grant along with \$10 billion in loan guarantees certainly stemmed what could have been even more of a disastrous financial year. In sum, the 9 U.S. majors sustained over \$7 billion in losses, sharply eclipsing its level of losses in any one year of the early 1990s.

As we started to move further away from September 11<sup>th</sup>, it appeared that there were some signs of a revenue recovery and we began to become more optimistic. This proved to be short-lived, however, as rebounding demand began to falter. This is evident in pricing data, which we have charted against the average of historical (monthly from 1990-2000, a full business cycle) pricing data in order to get a better view as to what is really occurring in overall pricing.

Figure 1: Domestic RASM Comparison						
Average Domestic Monthly RASM: 1990-2000		2002   R	% Change			
Jan	8.21	Jan	7.86	-4.2%		
Feb	8.80	Feb	8.77	-0.4%		
Mar	9.56	Mar	9.44	-1.3%		
Apr	9.21	Apr	8.91	-3.2%		
May	9.08	May	8.71	-4.0%		
Jun	9.47	June	8.97	-5.3%		
Jul	9.02	July	8.39	-7.0%		
Aug	9.19	Aug	8.35	-9.1%		
Sep	8.57					
Oct	9.02					
Nov	8.87					
Dec	8.26					
Source: Air Transport Association						

#### **Short-Haul Markets Are Down Disproportionately**

With respect to demand, not only did overall traffic growth falter but it is clear that short-haul traffic has declined disproportionately more than longer-haul traffic. We think that it is due to the increased hassle factor, taxes, and overall economic sluggishness that have caused passengers to either drive or stay at home altogether.



#### **Increased Fees and Taxes**

The industry also continues to grapple with increased fees and taxes that have now grown to represent 26% of the price of an airline fare versus 15% in 1992 and 7% in 1972. This is even greater for the low fare airlines, representing over 30% of the price of their airline fares.

Figure 3: Taxes Are Taking a Bigger Bite

Taxes = 7% (\$15)

Taxes = 15% (\$29)

Taxes = 26% (\$51)

Source: Industry data. Note: Based on a \$200 Single-Connection Domestic Roundtrip Ticket With \$4.50 PFC

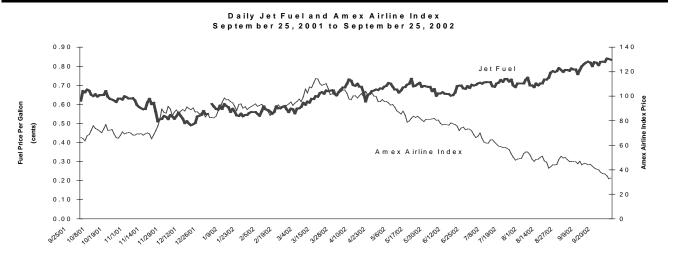
**Airfare** 

#### The Surge in Fuel Prices Hinder the Recovery

Last, the recent surge in fuel prices has also become quite burdensome from a cost standpoint since every \$1 change in the price of crude oil results in an additional \$140 million in annual operating costs for the 9 US majors.

**Taxes** 





Source: Deutsche Bank Securities Inc. estimates and company information

### Leverage Has Increased Dramatically

From a leverage standpoint, long-term outstanding debt, including the capitalization of off-balance sheet obligations, for the 9 majors stands at approximately \$94 billion versus \$88 billion at year-end 2001. The net debt/capital ratio for most of the major airlines is currently well over 80%. What this tells us is that just renewing the loan guarantee program to the industry may not be such a good idea since the industry is already burdened with a very heavy debt load. Many of these companies will, therefore, become even more highly leveraged. What may in fact happen is that very weak carriers may be forced to cut fares to cover the loans from the government, weakening the stronger airlines. We, therefore, believe that the solution is likely to be some type of tax relief for the airlines, especially if an Iraqi conflict further exacerbates the airlines' already tenuous financial position.

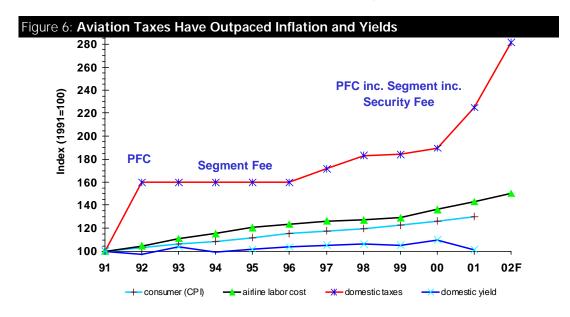
Figure 5: <b>Deu</b>	tsche Ba	ınk Securi	ities U.S	. Airlines Fina	ncial and Liqu	idity An	alysis		
Company	Revenues	Net Income	Liquidity <sup>1</sup>	Free Cash From Operations (FCFO) <sup>2</sup>	Outstanding Debt <sup>3</sup>	Net Debt <sup>4</sup>	EBITDAR net fixed charge coverage	FCFO / net debt	Net debt / capital
Airtran	\$636	(\$17)	\$109	(\$81)	\$557	\$448	0.9x	-18.1%	91.7%
Alaska	\$2,117	(\$95)	\$707	(\$299)	\$2,223	\$1,516	1.1x	-19.7%	64.9%
American	\$17,235	(\$2,268)	\$2,563	(\$5,744)	\$21,745	\$19,182	-0.6x	-29.9%	81.4%
America West	\$1,896	(\$214)	\$487	(\$1,082)	\$3,142	\$2,656	0.3x	-40.8%	93.4%
Atlantic Coast	\$665	\$48	\$200	(\$50)	\$1,126	\$927	1.9x	-5.4%	78.0%
ATA Holdings	\$1,218	(\$57)	\$154	(\$139)	\$1,551	\$1,398	1.0x	-10.0%	95.1%
Continental	\$8,147	(\$465)	\$1,311	(\$2,104)	\$16,829	\$15,518	0.8x	-13.6%	93.1%
Delta	\$12,838	(\$1,303)	\$1,841	(\$3,741)	\$18,527	\$16,686	0.4x	-22.4%	83.0%
Northwest	\$9,165	(\$621)	\$2,807	(\$2,402)	\$10,174	\$7,367	0.4x	-32.6%	107.0%
SkyWest	\$683	\$61	\$364	(\$18)	\$817	\$454	NA	-4.0%	43.4%
Southwest	\$5,303	\$215	\$2,118	(\$368)	\$3,334	\$1,217	3.2x	-30.2%	22.4%
United	\$14,137	(\$2,064)	\$2,704	(\$3,806)	\$22,936	\$20,232	-0.6x	-18.8%	90.3%
US Airways	\$7,166	(\$1,150)	\$532	(\$2,598)	\$10,175	\$9,643	-0.6x	-26.9%	147.4%
Industry Range	-	-		-	-	-	-0.6x-3.6x	-53.6% to -4.1%	23.5%-141.4%
Industry Median	-	-		-	-	-	0.6x	-19.7%	90.3%

Source: Deutsche Bank Securities Inc. estimates and company information Note: All \$ in millions. Income statement numbers are on a trailing twelve month basis as of June 2002. 1. As of June 30, 2002. 2. FCFO equals EBITDA less capex, interest expense and aircraft rental expense. 3. Outstanding debt equals long-term debt plus capital leases and capitalized operating leases. 4. Net debt equals outstanding debt less cash.

# Why is this Downturn Different from the One in the Early '90s?

From a revenue standpoint, the duration of revenue weakness has already been more prolonged and precipitous. Based on the weak economy, the lack of any pricing power, airport hassle factor, fears of terrorism, continued oversupply, and a possible upcoming Iraqi conflict, we anticipate that we aren't likely to see any meaningful revenue rebound until 2004, at the earliest.

From a cost perspective, while it appears that the airlines have been reigning in what they can, taxes and fees as well as labor costs have been increasing at a rapid rate, far outpacing inflation and yields. This is putting further pressure on an already financially challenged industry. Further exacerbating the cost side of the equation is a sizable increase in post-9/11 security/insurance related costs. Our estimate is that these costs have put an additional annual cost burden on the industry between \$3.5-\$4.0 billion.



Source: Air Transport Association.

Figure 7: Indust	ry Finan	icial Perform	nance From	Cont. Ops	Today vs t	the Early 1990s	
		Operating	Operating				
		Revenue	Expenses	Operating	Net	Net	
		Growth*	Growth*	Margin	Margin	Income	
2000A-2003E							
	2000	10.7%	13.0%	6.1%	2.8%	2.8 B	
	2001	-13.4%	-1.4%	-7.0%	-5.9%	(5.1) B	
	2002E	-5.9%	-5.3%	-7.6%	-7.1%	(5.7) B	
	2003E	1.1%	-5.3%	-0.9%	-2.5%	(2.0) B	
1989A-1992A							
	1989	8.8%	12.0%	2.6%	0.2%	\$132.6 MM	
	1990	9.7%	15.5%	-2.5%	-5.3%	(3.9) B	
	1991	-1.1%	-1.3%	-2.4%	-2.7%	(1.9) B	
	1992	4.9%	5.6%	-3.1%	-3.9%	(4.8) B	
Source: Company reports for the 9 US majors and DBSI estimates.							

### **Our Expectation Going Forward**

Our current industry forecast is a net loss of \$5.7 billion for the 9 US majors in 2002 and \$2.0 billion in 2003. Given higher-than-expected oil prices and what appears to be an imminent Iraqi invasion, we think that this amount is likely to be a best-case scenario.

Figure 8: Industry Forecast for the 9 U.S. Majors (from continuing operations and excluding special items) 2000 1001 2Q01 3Q01 4Q01 2001 1002 2Q02 3Q02E 2002E 2003E **Financial Data** Passenger Revenues (\$ millions) 89.801 21.288 22.171 19.387 15.154 77.302 16.658 18.633 19.208 18.235 72.444 73.503 Freight & Mail Revenues (\$ millions) 3.593 816 803 696 673 2.967 612 682 675 765 2.733 2.769 Other Revenues (\$ millions) 5,852 1.542 1.527 1,454 1,177 5,635 1.353 1.487 1,461 1,340 5.642 5.446 **Total Operating Revenues** 99.246 23.646 24.501 21.537 17.004 85.904 18.623 20.802 21.344 20.340 80.819 81.719 Yr/Yr Change 3.6% -5.3% -17.7% -30.3% -13.9% -21.8% -16.0% -0.9% 20.3% -6.3% 1.5% Wage & Benefits 33.463 8.881 8.721 8.178 34.278 8.873 8.686 8.881 34.939 32.549 8.821 8.499 13.713 3.542 2.887 2.634 Fuel 3.402 3.204 2.411 12.418 2.236 2.664 10.415 9.936 Commissions 1.172 915 5.260 1.160 702 3.921 776 643 605 2.686 2.481 662 Aircraft Rentals & Landing Fees 9.328 2.347 2.253 2.236 2.338 9.000 2.307 2.342 2.367 2.534 9.550 8.898 Depreciation & Amortization 5.338 1.393 1.393 1.431 1.406 5.593 1.320 1.334 1.324 1.333 5.312 5.524 5,258 1,395 5,212 1,157 1,199 1,278 1,224 4,859 4,498 Maintenance 1,378 1,320 1,140 Food Service 831 217 215 201 181 795 184 197 175 167 724 663 19.990 5.223 5.810 5,630 4.197 20.685 4.374 4.466 5.300 4,402 18.542 17.890 **Total Operating Expenses** 93.181 24.169 24.334 23.758 20.553 91.903 20.853 21.738 22.662 21.780 87.027 82.438 Yr/Yr Change 13.0% 10.0% 6.4% -1.5% -15.1% -1.4% -13.7% -10.7% -4.6% 6.0% -5.3% -5.3% Operating Income (\$ millions) -5,999 -936 -1,318 -1,439 -720 6,065 -523 167 -2,221 -3,549 -2,229 -6,208 Nonoperating Income -1,140 -470 -429 -534 -636 -2.035-630 -684 -692 -694 -2.699-2 548 Net Income 2827 -609 -106 -1 725 -1 742 -1.023 -1.283-1.345-5.767-2,026

Source: Deutsche Bank Securities Inc. estimates and company information

Expenses/ASM.

#### So What Should Be Done?

With respect to government intervention, we think that immediate tax relief should help stem industry losses since the U.S. airlines have been hit so much harder than their international counterparts. In addition, there needs to be some cost relief with respect to post 9/11 security-related costs which we estimate to be between \$3.5-\$4.0 billion.

Turning to airline managements and, more specifically, "the big 6" (American, Continental, Delta, Northwest, UAL Corp., and US Airways), we think that they need to figure out how to adapt to what appears to be a new operating environment. On the revenue side, this means figuring out how to adjust to a more competitive revenue environment and a weak economy. In addition, we think that many airline managements need to do a better job in pricing their product. This is evident in an average business fare which we believe is now over 7 times the average leisure fare, causing business passengers to easily justify trading down to lower fare levels, even with more fare restrictions. In addition, while we have been impressed with capacity scale-backs they have not been enough to stem the tide of weak demand. On the cost side, these airlines have to continue to attack their overall cost structures that have not been able to support the drop-off in demand and pricing. This is evident in the tables below.

Figure 9: Comparison of "the big 6"* versus Southwest, JetBlue, and AirTran 2Q02A (US cents)							
RASM CASM	<b>Big 6</b> 10.5 11.1	<b>Southwest</b> 8.4 7.5	<b>JetBlue</b> 7.7 6.3	<b>AirTran</b> 9.1 8.5			
	Deutsche Bank S ion * RASM: Opg			1 2			

Figure 10: Comparison of "	the big 6'	'* versus S	outhwest,	JetBlue, an	d AirTra	n 2Q02A	(US cent	ts)
	Big 6	% of CASM	Southwest	% of CASM	JetBlue	% of CASM	AirTran	% of CASM
Wages & Benefits/ASM	4.6	42%	2.9	39%	1.9	31%	2.4	29%
Fuel Expense/ASM	1.3	12%	1.1	15%	0.9	14%	1.9	22%
Maintenance/ASM	0.6	5%	0.6	8%	0.1	1%	0.7	8%
Commisssions/ASM*	0.4	3%	0.1	1%	0.6	10%	0.9	10%
Rentals & Landing Fees/ASM	1.2	11%	0.8	10%	1.0	16%	1.3	15%
Depreciation & Amort./ASM	0.7	6%	0.5	7%	0.3	5%	0.2	2%
Other/ASM	2.4	21%	1.5	20%	1.5	23%	1.2	14%
Sum	11.1	100%	7.5	100%	6.3	100%	8.5	100%

Source: Deutsche Bank Securities Inc. estimates and company information. \* Commissions/ASM may include other distribution expenses as well

# **Disclosures**

Company	Ticker	Price	Disclosure
Alaska Air Group	ALK	\$17.70	None
AMR Corporation	AMR	\$4.18	6
America West Holdings Corporation	AWA	\$1.45	None
Continental Airlines, Inc.	CAL	\$5.39	6
Delta Air Lines	DAL	\$9.29	6
Southwest Airlines	LUV	\$13.06	6
Northwest Airlines Corporation	NWAC	\$6.68	1,2
UAL Corporation	UAL	\$2.14	6
AirTran Holdings, Inc.	AAI	\$3.11	None
Atlantic Coast Airlines, Inc.	ACAI	\$9.25	1,2
ATA Holdings Corp.	ATAH	\$3.40	2
JetBlue Airways	JBLU	\$40.33	None
SkyWest, Inc.	SKYW	\$13.10	2,6

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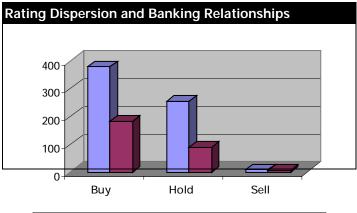
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